

New to the area? New to propane? Thinking about a new propane provider?



The Davenport Energy Advantage – Saves you money and provides peace of mind

- Get a \$150.00 account credit with a three year supply agreement – A \$50.00 account credit with a one year supply agreement
- First year free enrollment in our Lock-in cap – price protection for the heating season!
- Never Run Out Guarantee
- Free tank set
- Help a Friend get a Credit – Earn \$75.00 Easy!
- Competitive Propane Pricing

The Davenport Advantage – Frequently asked questions

How do I get the \$150.00 credit?

We would love to have you as a customer and the \$150.00 credit is a way to show our appreciation. On your first anniversary as a customer, we will credit your account \$150.00. All you have to do is sign up as a primary/whole house heat customer or primary hot water. You must be an automatic fill customer and your account must remain current. We ask that you make a three year supply commitment to Davenport Energy. That's it! Should you change suppliers or move prior to the end of the first year of service, the credit does not apply. Following the first year, should you change suppliers (Moving from the area excluded) prior to the end of the three year agreement a tank pick-up fee in the amount of the credit given you will apply. If you own your own tank and terminate service prior to the end of the three year agreement a fee in the amount of the credit will be due.

I really only want a one year agreement, what can I get?

For a one year commitment, we have a \$50.00 credit for customers seeking a shorter term agreement. The \$50.00 will be credited on your one year anniversary date. Not applicable should you stop service during the first year. Account must remain current and you must be on automatic fill. Existing company tank pick-up fees apply.

What is the Never Run Out Guarantee?

We are so certain of our service to you, we back this up with a Never Run Out Guarantee. If you are an automatic fill, whole house heat or hot water customer and you run out of fuel, we will credit your account \$50.00, no questions asked. Your account must remain current, that's the only condition. Customer's not using propane as primary heat or hot water; we will provide the Never Run out Guarantee with the installation of a tank monitoring system. We will install the monitor and provide the monitoring and the Never Run out Guarantee for a fee of \$7.99 per month.

I am worried about fluctuating propane prices!

As a new customer, you will receive the Davenport Energy Lock in Cap Program for your first year of service at no cost. This is a \$49.95 value providing you with a guarantee that your price will not exceed a fixed rate. This program is renewed annually. Available to automatic fill customers agreeing to all terms of the Lock in agreement.

What will it cost me to initiate Service?

If you have an existing tank with lines in place, we will set a tank for you at no cost. This is applicable to whole house heat or hot water customers. New tank sets or changes to existing system can be performed at very reasonable rates.

How can I Help a Friend, and receive cash in the process?

Refer a residential whole house heat customer (automatic fill) and we will send you a check for \$75.00. Contact our office for details.

I have read the conditions contained herein and agree to the provisions of the document as presented. This document will be made a part of the New Service/Tank Lease Agreement. Nothing contained herein supersedes the tenants of the New Service/Tank Lease Agreement.

Customer Signature

Date

Customer Signature

Date