

Do you have the **best** propane or fuel oil plan?

Only you can decide! Here's a handy chart to make sure you understand all the details.



	Will Call <i>You "will call" when you need fuel</i>	Auto Fill <i>We take care of everything</i>
Tank Monitoring	You are responsible for monitoring the level of fuel in your tank at all times.	We carefully monitor your usage based on your own fuel needs. Our advanced computerized system also keeps track of weather conditions, since you're likely to use more fuel when temperatures are low.
Scheduling a Delivery	We already have customer deliveries scheduled for the week to come. Therefore, you must allow us at least 3-5 days to route your delivery.	There is no need for you to check your tank or worry about calling to schedule any deliveries. We handle everything.
Scheduling a Rush Delivery	If you cannot wait 3-5 days we will schedule a rush delivery. However, since we will need to re-route a truck specifically for you, a special delivery fee will be added to your invoice.	It is our responsibility to make sure you always have the fuel you need, whenever you need it.
If You Run Out of Fuel	<p>If you run out of propane: We cannot make a delivery unless you are home. This is due to a System Safety Test we are required to perform on your tank and home appliances. There will be an additional charge for this test.</p> <p>If you run out of fuel oil: A special delivery fee will be added to your invoice.</p>	<p>You never have to worry about running out of fuel. In the unlikely event it does happen, you'll receive at no extra charge:</p> <ul style="list-style-type: none"> ✓ Same day rush delivery service ✓ A complete System Safety Test (if propane gas)
If You Run Out After Hours	If you run out of fuel on a weekend, we'll do everything we can to fill your tank on Monday. The special delivery fee still applies.	We'll come day or night, 365 days a year to fill your tank. You'll also receive the other courtesies listed above.
Payment Options	Payment for your fuel is due upon receipt by cash, personal check, or credit card, unless you are a credit approved will call customer.	<p>You can choose from two easy payment options:</p> <ul style="list-style-type: none"> • Levelpay Monthly Payment Plan Spread your winter fuel costs into even monthly payments to keep your fuel bills low and predictable all year long. • Billing per Delivery We'll invoice you for each delivery.

AUTO FILL MYTH: "You use more fuel when you choose Auto Fill."

AUTO FILL FACT: Whether you choose automatic delivery or will call, the only one who can control how much fuel is used is YOU. Someone in a smaller home who keeps their thermostat low is going to need less fuel delivered than a family who turns up the heat all winter long in a larger home. *Every situation is unique. And we deliver based on your specific needs.*