

No more
crazy fuel bill
ups & downs

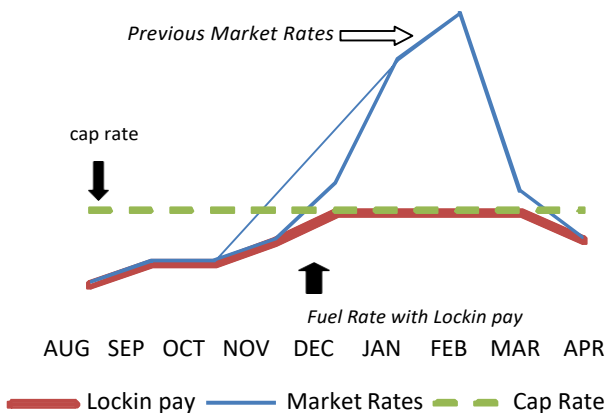
Davenport Energy is proud to offer numerous value-added services, and two of our most popular are **Lockin protection** and **Levelpay**. Although the names are similar, they each offer very unique benefits. Here's a brief description of each!

PROPANE ONLY
Lockin
protection

This program is a price cap program for our residential propane gas customers. It protects you from possible fuel price spikes this winter, while at the same time allowing you to take advantage of lower rates.

That means whenever market rates are high, you'll never pay more than the cap rate. And, whenever market rates are below your cap, you pay the lower rate. **We now offer Lockin protection to automatic fill AND will call customers (49.95 FEE)!****

Potential Propane Rates - 2020-2021 (by month)*

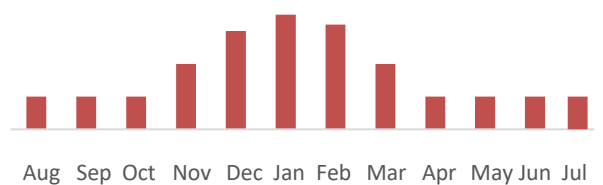


\$39.95
for
BOTH!

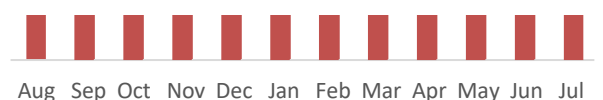
PROPANE & FUEL OIL
Level
pay

For propane and fuel oil customers, Level pay helps make your heating bills simple and manageable. It's an eleven-month equal installment payment plan that features predictable bills, automatic delivery, bonus discounts (.05/gal), and payment options. It's open to **automatic fill and will call customers**.

Your Heating Bills Without Levelpay



Your Heating Bills With Levelpay



Sign up for Both Programs and **SAVE!**

*Based on whole house/primary heat pricing.

**Lockin protection is not available to COD accounts

FAQ'S

Lockin protection

(autofill or will call customers with payment terms)

Why should I choose Lockin protection?

Typically, propane demand increases when its colder, causing the prices to rise, too.

Lockin protection provides a ceiling for propane prices.

When you enroll in Lockin protection, Davenport Energy estimates your propane usage and then secures the gallons before the weather drives prices up.

Your propane price will be capped at a rate determined by your local office - according to your usage history. If the market price falls below the cap price, we'll bill you for the lower price!

When does the Lockin protection cap price expire?

The Lockin protection price expires April 30, 2021.

Do I have to sign up every year?

Each August, your plan will automatically renew! This is a new feature that will ensure that you receive the Lockin price EVERY year. All you have to do is check in with your local office and see what the new price is for the year. We'll bill you for the fee. It's that simple!

What happens if my account is past due?

If your account is not kept current, you will be billed the current market rate for propane on all future deliveries. Your account balance must be zero in order to enroll in the program.

How much is the fee to enroll?

The fee to secure the cap price is \$49.95. If you enroll in the Levelpay program at the same time the fee is only \$39.95 (a **\$10.00 discount!**)

How do I pay the fee?

There are 3 way you may pay the fee:

1. Mail payment with the form below.
2. Pay by invoice - we'll mail an invoice to you after receiving the form below. Payment is due within 30 days to secure the cap price.
3. If you sign up for Levelpay you may roll the fee over into your monthly payments.

How does Levelpay work?

We total your propane or fuel oil costs for the previous year and calculate an estimated usage and billing for the coming year. This total is divided into 11 equal or "level" installments. If you're new with us, we'll simply estimate your usage.

When is my first payment due?

Your first payment will be due in August. To take advantage of the lower monthly payments, please sign up and send your first payment by August 31. Signing up for the entire season allows you to make 11 equal payments, lowering your monthly installments.

What happens if I have a balance in July?

We'll notify you of any balance for the past year in July. A refund can be issued for a credit balance should you request one. If a refund isn't requested, the amount you've "over paid" will go toward your estimated annual fuel cost for the upcoming year and rolled into your new Levelpay plan. If there's a balance owed, you'll be required to pay that amount by July 31.

Do I have to sign up every year?

Each August, your plan will automatically renew for the next year unless you notify Davenport Energy to cancel the plan by August 31. If for some reason your balance from the past year is not settled by July 31, the plan will not be renewed until the balance is zero.

Will I receive a .05/gallon discount?

Yes, you will receive the 5-cents-per-gallon discount at the settlement date, and it will be applied to the account for gallons used during the agreement period. Discount applies to accounts that have maintained a current status during the entire agreement period.

Other Details of Levelpay:

You or Davenport Energy may cancel the plan at any time. If you cancel the plan, you must bring your balance up to date immediately.

Davenport Energy reserves the right to increase or decrease the monthly installment amount because of usage and/or price.

Your balance must stay current the entire year.

If your Levelpay payment is not paid within 30 days, you will be removed from the plan and you must bring the plan balance up to date immediately.

Current finance charges apply to all overdue balances.

To be eligible for Levelpay, you must have an established credit account on file with Davenport Energy.

SIGN UP TODAY!

DEADLINE TO SIGN UP AND MAKE 1ST PAYMENT IS AUGUST 31, 2020!

1. Simply cut where indicated and complete this application.
2. If enrolling in the Lockin protection program, call your local Davenport Energy office.
3. Submit form to a Davenport Energy office near you or mail to: Davenport Energy, P.O. Box 879, Chatham, VA 24531

Visit our website to locate an office near you!
www.davenportenergy.com

Your Name _____
Account Number _____
Address _____
City/STATE/ZIP _____
Phone(s) _____
Email _____

MY LOCKIN RATE** _____

** PLEASE VERIFY YOUR LOCKIN RATE BY CALLING YOUR LOCAL DAVENPORT ENERGY OFFICE FOR THE CURRENT LOCKIN PRICE.

Please sign me up as a Lockin AND Levelpay customer! **SAVE \$10 WHEN YOU SIGN UP FOR BOTH PROGRAMS - PAY \$39.95!** Choose a payment option below.

Payment Enclosed Bill me Later (pay within 30 days of invoice date) Roll fee into Levelpay Program

Please sign me up as a Lockin protection customer ONLY - **PAY \$ 49.95!** Available to autofill and will call customers.

(with credit terms—not available to COD customers) Choose a payment option below.

Payment Enclosed Bill me Later (pay within 30 days of invoice date)

Please sign me up as a Levelpay ONLY customer - **NO CHARGE!** Available to autofill and will call customers. I will mail monthly payments.

Please call me. I wish to have my checking account drafted or pay automatically each month with a major credit card for the Levelpay Program.

I fully understand and agree to the conditions and terms of the Lockin protection and Level Pay programs outlined herein.

(See FAQ's and reverse side for more details.)

SIGNATURE _____ DATE _____

